

# HOW TO USE EMERALD CREDIT UNION'S MOBILE ALERTS



## USING MOBILE ALERTS

Avoid surprises and unwanted fees with text message alerts sent right to your mobile phone. With Emerald Credit Union's **Mobile Alerts**, you can stay on top of your finances, deter fraud, receive account alerts on transactions, and more!

To enable Emerald Credit Union's **Mobile Alerts**, you must first enroll in them through Online Banking in the Self Service tab, or by speaking to an ECU representative. You will need to input your mobile phone number and service provider.

After receiving a **Mobile Alert**, you may proceed with **Text Banking** directly back to the number the alert is received from – **216-586-2661** or **216-586-2506**. Make sure to save these phone numbers as contacts for future reference!

### » MOBILE ALERT OPTIONS

**Cleared Check** – notification when a check has cleared

**Deposit Transaction** – notification when a deposit is made to a savings or checking account for an amount  $> \$X.XX$

**Electronic Transaction** – notification when an electronic transaction is made from a specific company

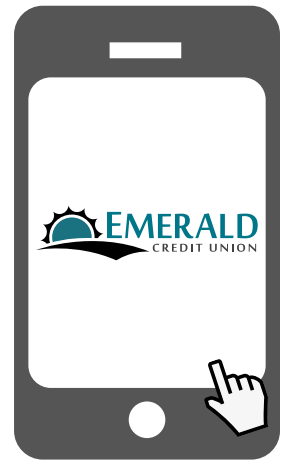
**High Balance** – notification when savings or checking account balance is  $> \$X.XX$

**Loan Payment Due** – notification with loan account number on payment due date

**Loan Payment Late** – notification when loan payment is past due

**Low Balance** – notification when savings or checking account balance is  $< \$X.XX$

**Withdrawal Transaction** – notification if a withdrawal is made from savings or checking account  $> \$X.XX$  (cash, transfer, debit card, ATM)



### » IMPORTANT INFORMATION

- Available 24/7
- **FREE** service from ECU
- Standard text and data rates may apply
- To view the full Terms of Service and Privacy Statement, visit [www.emeraldgc.com](http://www.emeraldgc.com)

### » BE ALERTED WHEN

- You have gone above or below a pre-determined balance
- Specific account activity has occurred
- A transaction above or below a specified level has posted
- Your loan payment is past due
- And more!