



**SYSTEM UPGRADE WEEKEND:
(Friday, November 30th - Monday, December 3rd)**

- **Friday, November 30, 2018:**
 - Both branches will be open regular business hours.
 - Last full day of access to Online Services, including Online Banking, Mobile Banking, eStatements, and Online Bill Payer.
 - Last full day of access to Call-24 Audio Response.
 - MasterCard Debit Cards will function normally for Point-of-Sale and ATM withdrawals. Balance inquiries will be available until 5:30 p.m.
 - ECU Platinum Visa Credit Cards and eZCardInfo.com will function normally.

- **Saturday, December 1, 2018:**
 - **Both branches will be closed and Online Services will be unavailable.**
 - Call-24 Audio Response will be unavailable.
 - MasterCard Debit Cards will function normally for Point-of-Sale and ATM withdrawals, however balance inquiries will not be available.
 - ECU Platinum Visa Credit Cards and eZCardInfo.com will function normally.

- **Sunday, December 2, 2018:**
 - **Both branches will be closed and Online Services will be unavailable.**
 - Call-24 Audio Response will be unavailable.
 - MasterCard Debit Cards will function normally for Point-of-Sale and ATM withdrawals, however balance inquiries will not be available.
 - ECU Platinum Visa Credit Cards and eZCardInfo.com will function normally.

- **Monday, December 3, 2018:**
 - **Both branches will resume regular business hours** (please note that the Bedford branch is closed on Mondays).
 - Access to Online Services, including Online Banking, Mobile Banking, eStatements, and Online Bill Payer will resume, however all members will be required to re-enroll in each service.
 - Access to Call-24 Audio Response will resume.
 - MasterCard Debit Card and ATM functionality will resume, however we anticipate intermittent outages, so consider using your ECU Platinum Visa Credit Card for larger purchases.